



SECURE

STAY

PLEASE TAKE SOME TIME TO READ
OUR SAFETY MEASURES

UPDATED: 2ND NOVEMBER 2020

COVID SECURE



THE VIEW
HOTEL

SECURE STAY

DISPLAYING SYMPTOMS

If you are displaying symptoms of Covid-19, please do not travel and stay at home. We strongly advise you follow advice on the NHS website.

SOCIAL DISTANCING

Social distancing guidelines are implemented throughout the building to ensure the safety of our guests and team.

FACE COVERINGS

Face coverings are mandatory in all indoor public spaces.

NHS TRACING

We encourage you to download the NHS tracing app and 'check in' with our QR code displayed on the posters. If you do not have this facility, we will continue to take your correct contact information upon check-in.

CLEAR SIGNAGE

Clear communication throughout the hotel is in place to ensure everyone adheres to the safety measures in place.

LIFT POLICY

Please be aware that only one room can use the lift at any given time and we have provided hand sanitiser any every lift entrance.

PUBLIC AREAS

Public areas and corridors will continue to be cleaned on a regular basis in line with our current cleaning procedure and frequent touch points will be regularly cleaned.

PROTECTIVE SCREENS

Protective screens are in place for added safety of our guests and the team.

ROOM AMENITIES

Room Amenities are reduced and limited to essential items.

ROOM DISINFECTANT

All rooms will be disinfected after every checkout with WHO approved chemicals in a fogging machine through atomisation.

HOUSEKEEPING

We will not be entering your bedrooms during your stay. If you require any extra amenities or linen, we are more than happy to deliver this to you. Any rubbish you would like us to take away, please leave outside your door.

TEAM TRAINING

Our Teams will complete compulsory training in collaboration with FLOW Training before returning to work, this will ensure they are safe and ready to make your visit memorable. The interaction with Guest and Customer will look different but still feel the same.

CONTACT US

01303 252 102

FRONTDESK@THEVHF.CO.UK

WWW.VIEWHOTELFOLKESTONE.CO.UK

